

# Member & Guest Accessibility Feedback Form



Thank you for visiting Muskoka Lakes Golf & Country Club. The Club strives at all times to provide its goods and services in a way that respects the dignity and independence of persons with disabilities. We are also committed to giving persons with disabilities the same opportunity to access our goods and services and allowing them to benefit from the same services, in the same place and in a similar way as other members and their guests. We welcome your feedback.

Date you were here:

Location at the Club

The service you received from the Club was very satisfying.

Agree:

Disagree:

Neither agree nor disagree:

Please provide your comments:

The service was provided to you in an accessible manner.

Agree:

Disagree:

Neither agree nor disagree:

Please provide your comments:

Your experience with accessing our goods and services was excellent.

Agree:

Disagree:

Neither agree nor disagree:

Please provide your comments:

Please contact me (optional):

Name:

Phone number:

Email:

We appreciate your feedback. Thank you!

### ***For Internal Use Only***

Date feedback was received:

Received by:

Follow up required: Yes  No

Action plan required: Yes  No

Was it completed: Yes  No

If an action plan was required, what steps were taken?

*Muskoka Lakes Golf & Country Club*

1072 Shamrock Road · PO Box 280 · Port Carling, Ontario, POB 1J0

Phone (705) 765-3166 · Fax (705) 765-6633

www.mlgcc.com · admin@mlgcc.com · @MuskLkGolfandCC